



Terms and Conditions of “Festive Rewards”:

1. The promotion period runs from 1 September 2026 to 1 November 2026 (the “Promotion Period”).
2. The Concierge is located at Level LG2, Festival Walk in Hong Kong (“Festival Walk”). Opening hours are from 12:00 nn to 9:00 pm during the Promotion Period.
3. My FESTIVAL members (the “Members”) must present their original same-day, machine-printed Festival Walk transaction receipt(s) and corresponding electronic payment receipt(s) (the “Eligible Transaction Documents”) and present a valid My FESTIVAL membership ID in person at the Concierge on the day of purchase for redemption.
4. The name of the holder of the Designated Electronic Payment Method must be the same as the registered Member’s name. Festival Walk (2011) Limited (“Festival Walk (2011)”) and its counter staff reserve the right at any time to request Members to present an identity document for verification and confirmation purposes, and to review the relevant Eligible Transaction Documents.
5. Members who use a credit card, debit card, EPS, UnionPay, Octopus, Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, X-pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app, UnionPay Mobile QuickPass and WeChat Pay or other stored value facilities under the regulatory supervision of “Payment Systems and Stored Value Facilities Ordinance” (Cap.584) (the “Designated Electronic Payment Method”) to spend HK\$1,800 – HK\$3,499 on the same day with Eligible Transaction Document(s) originating from a maximum of two different designated merchants will receive HK\$50 Shopping e-Gift Voucher (the “Reward 1”); spend HK\$3,500 or above on the same day with Eligible Transaction Document(s) originating from a maximum of two different designated merchants will receive HK\$100 Shopping e-Gift Voucher (the “Reward 2”).
6. Cardholders of sim Credit Card / sim World Mastercard® issued by United Asia Finance Limited (“Card Issuer”) who meet the requirements set out in Clause 5 above and spend HK\$1,800 – HK\$3,499 will receive extra HK\$100 Shopping e-Gift Voucher on top of Reward 1; spend HK\$3,500 or above will receive extra HK\$200 Shopping e-Gift Voucher on top of Reward 2 (the “Extra Reward”).
7. Every Friday during the Promotion Period, eligible sim Credit Card / sim World Mastercard® cardholders spend HK\$1,000 or above will receive HK\$300 Shopping e-Gift Voucher (the “Crazy Friday Reward”). The Crazy Friday Reward is available on a first-come, first-served basis while stock lasts. Redemption will cease accordingly without prior notice when daily quotas are full.
8. “Extra Reward” & “Crazy Friday Reward” are NOT applicable to reload/ transfer/ payment transactions made via or in relation to electronic wallets (including but not limited to Alipay, WeChat Pay, PayMe).
9. All e-Gift Vouchers awarded under this Festive Rewards will be valid until 30 November 2026.
10. Minimum HK\$100 spending on each transaction is required.
11. During the Promotion Period, subject to reward quota availability on the transaction date, members may redeem a reward in person at the Concierge, Level LG2 on the day following the transaction by presenting a valid eligible receipt issued at or after 8:45 p.m. Late redemption will not be accepted.
12. Members who use a mobile payment app must present both original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipts or transaction record on the mobile payment app) for stamping and verification for redemption in the Promotion Period.
13. Eligible transactions do not include the transactions of 24/7 FITNESS, 7-Eleven, Apple Store, Challenger, Jumpin GYM U.S.A., S.F. Express, vending machine, purchase and use of Festival Walk Gift Cards or tenants’ cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), medical centre, car parking fees, electronic vehicle charging fees, locker rental fees, power bank

rental fees, office building transaction, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for gift redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.

14. During the entire Promotion Period, each Member can redeem either Reward 1 (including the Extra Reward, if applicable), Reward 2 (including the Extra Reward, if applicable), or the Crazy Friday Reward (collectively, the “Rewards”) once per day.
15. Daily quotas are set for the Rewards. Redemption will cease accordingly without prior notice when daily quotas are full. Rewards are available on a first-come, first-served basis while stock lasts.
16. All outdated sales receipts or electronic payment receipts are not eligible for this promotion. Photocopies, revised, reprint or handwritten receipts, handwritten transaction sales slips and cash payment receipts will not be accepted. Sales receipts from cash advance, internet purchase, mail order, phone order, finance charge, late-payment charge or annual fee and any transaction slip not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refunds will not be accepted.
17. Tips are not eligible for redemption and will not be counted towards the transaction receipts.
18. Each set of Eligible Transaction Documents will be entitled to participate in the redemption once. All Eligible Transaction Documents will be stamped with a “Redeemed” chop on the obverse side for recording purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant Festival Walk outlet and are not applicable for other promotions organized by Festival Walk (excluding Festive Wins lucky draw, bonus point registration of My FESTIVAL Loyalty Programme and Free Parking Offers).
19. The Concierge staff will determine the eligibility of each transaction. FW2011 has the right to record (including photocopy) the spending details including the merchant’s name and the transaction amount for redemption processing and verification purposes. Information collected by FW2011 will be used for verification of the promotion only.
20. All redeemed Gifts are not cancellable, changeable, transferable, refundable, or exchangeable for cash and cannot be resold in any circumstances.
21. Late redemption will not be accepted.
22. Visuals of related promotional materials (if applicable) are for reference only; gifts in kind prevail. Gifts will not be replaced or issued if lost, stolen or damaged. Redemption gifts are subject to such quality assurance Terms and Conditions as provided by the supplier. FW2011 accept no responsibility and no liability for any matter relating to the conditions and quality of redemption gifts provided by the respective supplier.
23. FW2011 and the Card Issuer reserve the right to change, suspend or terminate the offers or amend these Terms and Conditions at its sole discretion without prior notice.
24. In case of any disputes, FW2011 and the Card Issuer reserve the right for the final decision on all matters.
25. All participants who participated in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the participants will be considered to have forsaken their rights to participate.
26. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.

Terms and Conditions of “Festive Wins”:

1. The promotion period runs from 1 September 2026 to 1 November 2026 (both dates inclusive) (the “Promotion Period”).
2. The Festive Wins Venue (the “Lucky Draw Venue”) is located at Level LG2, Festival Walk in Hong Kong

- ("Festival Walk"). Opening hours are from 12:00nn to 9:00pm during the Promotion Period.
3. How to participate:
- i. During the Promotion Period, My FESTIVAL members (the "Members") who use a credit card, debit card, EPS, UnionPay, Octopus, Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, X-pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app, UnionPay Mobile QuickPass and WeChat Pay or other stored value facilities under the regulatory supervision of "Payment Systems and Stored Value Facilities Ordinance" (Cap.584)(the "Designated Electronic Payment Method") to spend HK\$200 or above on the same day with Eligible Transaction Document(s) originating from a single transaction at Festival Walk merchants (except for transactions listed in Clause 5) can participate the Festive Wins ("Lucky Draw") once.
 - ii. Members must present their original same-day, machine-printed Festival Walk transaction receipt and corresponding electronic payment receipt (the "Eligible Transaction Documents") or present sim Credit Card / sim World Mastercard® issued by United Asia Finance Limited ("Card Issuer") and relevant transaction slips and present a valid My FESTIVAL electronic membership ID number in person at the Lucky Draw Venue on the day of purchase for participation.
 - iii. The staff will determine the eligibility of each transaction. Festival Walk (2011) Limited ("FW2011") has the right to record (including photocopy) the spending details including the merchant's name and the transaction amount for Lucky Draw processing and verification purposes. Information collected by FW2011 will be used for verification of the promotion only.
 - iv. During the Promotion Period, members with Eligible Transaction Documents issued at or after 8:45 pm can participate in the Lucky Draw at the venue on the next day. Late redemption will not be accepted.
 - v. Each Member is entitled to participate in the Lucky Draw for maximum five (5) times during the entire Promotion Period. Eligible sim Credit Card / sim World Mastercard® cardholders are entitled to an extra lucky draw chance per each participation for each qualifying transaction.
 - vi. The name of the holder of the Designated Electronic Payment Method must be the same as the registered Member's name. Festival Walk (2011) Limited ("Festival Walk") and its counter staff reserve the right at any time to request Members to present an identity document for verification and confirmation purposes, and to review the relevant Eligible Transaction Documents.
 - vii. The announcement of the lucky draw conclusion will be published in The Standard, Sing Tao Daily, <https://www.festivalwalk.com.hk/en> on 10 November 2026.
4. Members who use a mobile payment app (limited to Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, X-Pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app, UnionPay Mobile QuickPass and WeChat Pay or other stored value facilities under the regulatory supervision of "Payment Systems and Stored Value Facilities Ordinance" (Cap.584)(the "Designated Electronic Payment Method")) must present both original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipts or transaction record on the mobile payment app) for stamping and verification for Lucky Draw in the Promotion Period.
5. Eligible transactions do not include spending at 24/7 FITNESS , 7-Eleven, SF Express, Apple Store, Challenger, Jumpin Gym U.S.A., vending machine?, purchase and use of Festival Walk Gift Cards or tenants' cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, foreign currency exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), medical centre, car parking fees, electronic vehicle charging fees, locker rental fees, power bank rental fees, office building transactions, instalment transactions, fraudulent transactions, and unauthorized

transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for bonus points registration. The remaining balance amount of the relevant transaction will not be eligible for rewards redemption or bonus points registration.

6. All outdated sales receipts or electronic payment receipts are not eligible for this promotion. Photocopies, revised, reprint or handwritten receipts, handwritten transaction sales slips and cash payment receipts will not be accepted. Sales receipts from cash advance, internet purchase, mail order, phone order, finance charge, late-payment charge or annual fee and any transaction slip not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refunds will not be accepted.
7. Tips are not eligible for redemption and will not be counted towards the transaction receipts.
8. Each set of Eligible Transaction Documents will be entitled to participate in the Lucky Draw once. All Eligible Transaction Documents will be stamped with a "Draw Completed" chop on the obverse side for recording purposes after completion of the Lucky Draw. Stamped receipts cannot be used for a refund at the relevant Festival Walk outlet and are not applicable for other promotions organized by Festival Walk (excluding Festive Rewards, bonus point registration of My FESTIVAL Loyalty Programme and Free Parking Offers).
9. Winners of alcoholic beverages must be aged 18 or above. Otherwise, the prize must be redeemed by the winners' guardian aged 18 or above. FW2011 reserves the right to request proof of age and identity for verification purposes.
10. All redeemed Gifts are not cancellable, changeable, transferable, refundable, or exchangeable for cash and cannot be resold in any circumstances.
11. Late redemption will not be accepted. All prizes need to be used within the respective validity period. Any prizes will not be reissued under any circumstances.
12. Visuals of related promotional materials (if applicable) are for reference only; gifts in kind prevail. Gifts will not be replaced or issued if lost, stolen or damaged.
13. Each Prize is subject to the individual terms and conditions of the respective supplier or merchant. FW2011 and the Card Issuer are not the suppliers of the Prizes (except Prize no. 15-22 which provided by FW2011) and shall not bear any legal liability in connection with the Prizes, including but not limited to product quality, defects, delays, or disputes. Any disputes or product quality issues concerning the Prizes shall be addressed solely by the relevant supplier or merchant, with whom the participants must resolve them directly.
14. In case of any disputes, FW2011 and the Card Issuer reserve the right for the final decision on all matters.
15. All participants who participated in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the participants will be considered to have forsaken their rights to participate.
16. FW2011 and the Card Issuer reserve the right to feature the participants' photos and videos bearing their appearance on social media or in other marketing or promotional materials and may make this information available on the Organizing Institutions' social media platforms for promotional purposes. By receiving the gift, participants agree to the use of his/her information as set out in these terms and conditions.
17. If participants violate any rules or commit any illegal acts that result in any losses on the part of the Organization Institutions or any third parties, the relevant participants will be liable for all liabilities.
18. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.
19. Trade Promotion Competition Licence No.: 61766-8

Terms and Conditions of “My Favourite Merchants” Voting Campaign:

1. This voting is only applicable to My FESTIVAL members.
2. The voting period runs from 1 September to 1 November 2026 (the “Voting Period”).
3. Each My FESTIVAL member can only join the voting via Festival Walk App to vote for one “My Favourite Retail Merchant” and one “My Favorite Dining Merchant” for once.
4. Each My FESTIVAL member will receive 10 Bonus Points within one working day once completed the voting.
5. First 100 members voted for the winning merchants are eligible to receive an extra HK\$50 e-Gift Voucher.
6. HK\$50 e-Gift Voucher will be valid until 31 December 2026.
7. The voting is bound by the terms and conditions of “Festival Walk My FESTIVAL Loyalty Programme”.

Festive Rewards 之條款及細則：

1. 推廣期由 2026 年 9 月 1 日至 2026 年 11 月 1 日（「推廣期」）。
2. 香港又一城（「又一城」）LG2層顧客服務處之換領時間為推廣期內每日的中午12時至晚上9時。
3. My FESTIVAL 會員（「會員」）必須親身到顧客服務處出示於推廣期內即日的又一城商戶機印收據正本及相關之指定電子貨幣付款收據正本（「合資格收據」）並出示有效 My FESTIVAL 電子會員號碼，方可進行換領。
4. 會員本人必須為指定電子貨幣付款方式之簽賬者。又一城（2011）有限公司（「又一城2011」）及其工作人員有權於任何情況下要求有關會員出示相關之身分證明文件，以作核對及確認該會員之身份及相關合資格收據。
5. 會員必須即日於又一城指定商戶（「合資格商戶」）以信用卡、扣賬卡、易辦事、銀聯卡、八達通卡、支付寶、Apple Pay、BOC Pay、轉數快、Google Pay、Huawei Pay、MiPay、X-pay、八達通銀包、PayMe、Samsung Pay、拍住賞、TNG 電子錢包、UnionPay 手機應用程式、銀聯手機閃付、微信支付及任何受《支付系統及儲值支付工具條例》（第584章）規管的其他儲值支付工具（「指定電子貨幣」）消費購物滿港幣 1,800元至港幣 3,499元並最多可累積兩套不同指定商戶的即日收據，即可換HK\$50電子禮券乙張（「獎賞1」）；消費購物滿港幣3,500元或以上並最多可累積兩套不同指定商戶的即日收據，即可換HK\$100電子禮券乙張（「獎賞2」）。
6. 持有由亞洲聯合財務有限公司（「發卡機構」）發出的sim Credit Card / sim World Mastercard®之持卡人如符合上述第5項條款之要求，消費購物滿港幣 1,800元至港幣 3,499元，除可獲獎賞1，更可額外換領HK\$100電子禮券；消費購物滿港幣3,500元或以上，除可獲獎賞2，更可額外換領HK\$200電子禮券（「額外獎賞」）。
7. 於推廣期期間，每逢星期五，合資格sim Credit Card / sim World Mastercard®持卡人消費購物滿港幣 1,000元或以上，即可換HK\$300電子禮券（「Crazy Friday」）。Crazy Friday 數量有限，以先到先得方式換領，換完即止。換領名額已滿時換領活動將即時暫停，恕不另行通知。
8. 「額外獎賞」及「Crazy Friday獎賞」不適用於透過電子錢包(包括但不限於支付寶、微信支付、PayMe)所作或與其有關之增值/轉賬/支付交易。
9. 所有於本Festive Rewards推廣下送出之電子禮券之有效期為至2026年11月30日。
10. 每套收據設最低消費金額港幣100元。
11. 於推廣期期間，如於消費當日仍有剩餘獎賞名額，會員可憑晚上8時45分或之後發出之有效合資格收據，於消費翌日親身到LG2層顧客服務處換領獎賞，逾期恕不受理。
12. 若會員使用手機付款應用程式付款時，必須同時出示推廣期內之即日商戶機印收據正本及相關之付款證明（包括電子貨幣付款收據正本或手機付款應用程式之交易記錄）以作蓋印及核實，方可進行換領。
13. 合資格消費並不包括24/7 FITNESS、7-Eleven、Apple Store、挑戰者、美國冒險樂園、順運及任何自助售賣機之交易、購買及使用又一城禮品卡或商戶之現金禮券/購物券/儲值卡/禮品卡/禮物卡、任何增值服務、汽車展銷、展覽場地、慈善捐款、外幣兌換/退款、繳費服務、保險服務、投資產品、銀行服務、金融服務、電訊服務、分拆簽賬、會籍費用（包括但不限於金行月供計劃）、醫務中心、停車場泊車費用、電動車充電服務費用、租用儲物櫃費用、租用手提電話充電器費用、寫字樓交易、分期付款交易、虛假交易及未經許可的交易。如會員的消費交易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額用作禮品換領，而該交易之餘額將不能辦理換領手續或獲取積分。
14. 每位會員於推廣期內每日只限參與換領獎賞1（包括額外獎賞，如適用）、獎賞2（包括額外獎賞，如適用）或 Crazy Friday（統稱「獎賞」）一次。

15. 獎賞設有每日換領限額。當日換領名額已滿時換領活動將即時暫停，恕不另行通知。獎賞數量有限，以先到先得方式換領，換完即止。
16. 所有推廣期以外之發票或電子貨幣付款收據將不獲受理。恕不接受任何影印本、經塗改或重印之發票、手寫單據、手寫電子貨幣付款收據及現金付款之收據。現金透支、網上購物、郵購、電話訂購、財務費用、逾期費用、信用卡年費、正在進行索償、退貨或退款等之單據及於又一城非按真實交易發出之單據恕不接受。
17. 小費不符合換領資格及不能計算於每張收據消費金額內。
18. 每套合資格收據只可參加「換領」一次。工作人員於安排換領手續後，將於有關合資格收據之正面蓋上「已換領」印章以作識別用途。已被蓋印的合資格收據不能於相關又一城商戶內用作退款之用，以及均不適用於參加又一城舉辦之其他推廣活動（Festive Wins抽獎活動、My FESTIVAL會員獎賞計劃之積分登記及免費泊車優惠除外）。
19. 所有單據必須由工作人員核實方為有效。換領禮品時，又一城2011將會記錄（或複印）發票上之資料，包括商戶名稱及交易金額，以作辦理禮品換領手續及核實之用。收集的資料只限又一城2011用於是次推廣活動及作核實交易之用途。
20. 所有已換領之禮品乃非賣品，在任何情況下，顧客所換領之禮品將不得取消、更改、轉讓、退回、兌換現金或轉售。
21. 逾期換領恕不接受。
22. 所有圖片只供參考，禮品以實物為準。禮品若有遺失、被盜竊或損毀，恕不補發。所有禮品的款式及質素以供應商最終所提供的貨品為準，又一城2011對供應商所提供的禮品款式及質素，將不承擔任何法律責任。
23. 又一城2011及發卡機構保留毋須事先通知的情況下更改、暫停或取消是次推廣活動或修訂其條款及細則之酌情權。
24. 如有任何爭議，又一城2011及發卡機構將保留最終決定權。
25. 所有參加者須已閱讀、明白並同意遵守是次推廣活動的參加辦法、條款及細則，否則作棄權論。
26. 如此條款及細則的中、英文版有所差異，一概以英文版為準。

Festive Wins 之條款及細則：

1. 推廣期由 2026 年 9 月 1 日至 2026 年 11 月 1 日，包括首尾兩天（「推廣期」）。
2. 香港又一城（「又一城」）LG2層Festive Wins活動地點（「抽獎活動地點」）之開放時間為推廣期內每日的中午12時至晚上9時。
3. 參加方法：
 - i. 於推廣期期間，My FESTIVAL 會員（「會員」）必須以信用卡、扣賬卡、易辦事、銀聯卡、八達通卡、支付寶、Apple Pay、BOC Pay、轉數快、Google Pay、Huawei Pay、MiPay、X-pay、八達通銀包、PayMe、Samsung Pay、拍住賞、TNG 電子錢包、UnionPay 手機應用程式、銀聯手機閃付、微信支付及任何受《支付系統及儲值支付工具條例》（第584章）規管的其他儲值支付工具（「指定電子貨幣」）於又一城商戶（除條款5所列之消費）單一交易滿港幣200元或以上的即日收據，即可參與Festive Wins（「抽獎活動」）。
 - ii. 會員必須親身到抽獎活動地點出示於推廣期內即日的又一城商戶機印收據正本及相關之指定電子貨幣付款收據正本（「合資格收據」）或出示由亞洲聯合財務有限公司（「發卡機構」）發出的sim

Credit Card / sim World Mastercard®及其簽賬存根並出示有效 My FESTIVAL 電子會員號碼，方可進行抽獎活動。

- iii. 所有合資格收據必須由工作人員核實方為有效，又一城（2011）有限公司（「又一城2011」）將會記錄（或複印）收據上之資料，包括商戶名稱及交易金額，以作辦理抽獎活動手續及核實之用。收集的資料只限又一城2011用於是次推廣活動及作核實交易之用途。
 - iv. 於推廣期期間，會員可以憑晚上8時45分或之後發出之有效合資格收據，於消費翌日親身到抽獎活動地點進行抽獎活動，逾期恕不受理。
 - v. 每位會員於推廣期內最多可參與抽獎活動5次；合資格sim Credit Card/ sim World Mastercard®持卡人進行每筆合資格交易，每次可額外獲得抽獎機會1次，會員本人必須為指定電子貨幣付款方式之簽賬者。
 - vi. 又一城（2011）有限公司（「又一城」）及其工作人員有權於任何情況下要求有關會員出示相關之身分證明文件，以作核對及確認該會員之身份及相關合資格收據。
 - vii. 抽獎活動完結聲明將於 2026 年 11 月 10 日刊登於 The Standard、星島日報、<https://www.festivalwalk.com.hk/zh-hk>。
4. 若會員使用手機付款應用程式（只限支付寶、Apple Pay、BOC Pay、轉數快、Google Pay、Huawei Pay、Mi Pay、X-pay、八達通銀包、PayMe、Samsung Pay、拍住賞、TNG 電子錢包、UnionPay 手機應用程式、銀聯手機閃付、微信支付及任何受《支付系統及儲值支付工具條例》（第584章）規管的其他儲值支付工具（「指定電子貨幣」））付款，必須同時出示推廣期內之即日商戶機印收據正本及相關之付款證明（包括電子貨幣付款收據正本或手機付款應用程式之交易記錄）以作蓋印及核實，方可進行抽獎活動。
 5. 合資格消費並不包括 24/7 FITNESS、7-Eleven、順豐速運、Apple Store、挑戰者及美國冒險樂園及任何自助售賣機之交易、購買及使用又一城禮品卡或商戶之現金禮券/購物券/儲值卡/禮品卡/禮物卡、任何商戶增值服務收據、汽車展銷、展覽場地、慈善捐款、外幣兌換/退款、繳費服務、保險服務、投資產品、銀行服務、金融服務、電訊服務、分拆簽賬、會籍費用(包括但不限於金行月供計劃)、醫務中心、停車場泊車費用、電動車充電服務費用、租用儲物櫃費用、租用手提電話充電器費用、寫字樓交易、分期付款交易、虛假交易及未經許可的交易。如會員的消費交易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額，而該交易之餘額將不能辦理換領手續或獲取積分。
 6. 所有推廣期以外之發票或電子貨幣付款收據將不獲受理。恕不接受任何影印本、經塗改或重印之發票、手寫單據、手寫電子貨幣付款收據及現金付款之收據。現金透支、網上購物、郵購、電話訂購、財務費用、逾期費用、信用卡年費、正在進行索償、退貨或退款等之單據及於又一城非按真實交易發出之單據恕不接受。
 7. 小費不符合換領資格及不能計算於每張收據消費金額內。
 8. 每套合資格收據只可參加「抽獎活動」一次。工作人員於抽獎活動後，將於有關合資格收據之正面蓋上「已抽獎」印章以作識別用途。已被蓋印的合資格收據不能於相關又一城商戶內用作退款之用，以及均不適用於參加又一城舉辦之其他推廣活動（Festive Rewards、My FESTIVAL會員獎賞計劃之積分登記及免費泊車優惠除外）。
 9. 如獎品涉及酒精飲品，得獎者必須為18歲或以上，如不足18歲者則必須由18歲或以上的監護人代領獎。又一城2011有權要求得獎者出示有效年齡及身份證明文件以作核實。
 10. 所有已換領之禮品乃非賣品，在任何情況下，顧客所換領之禮品將不得取消、更改、轉讓、退回、兌換現金或轉售。
 11. 所有禮品需在限期前領取或使用，逾期將被取消及刪除。在任何情況下均不獲補發。

12. 所有圖片只供參考，禮品以實物為準。禮品若有遺失、被盜竊或損毀，恕不補發。
13. 每個獎品均受相關供應商或商戶的個別條款及細則約束。又一城**2011**及發卡機構並非獎品的供應商（除獎品**15-22**為又一城**2011**提供），對獎品概不承擔任何法律責任，包括但不限於產品質量、瑕疵、延誤或爭議。任何與獎品相關的產品質量問題或爭議，概由相關供應商或商戶全權負責，並須直接向其解決。
14. 如有任何爭議，又一城**2011**及發卡機構將保留最終決定權。
15. 所有參加者須已閱讀、明白並同意遵守是次推廣活動的參加辦法、條款及細則，否則作棄權論。
16. 又一城**2011**及發卡機構保留權利在社交媒體或其他市場推廣或宣傳材料上刊登附有參加者其樣貌的相片和影片，並可能在本公司社交媒體平台上提供有關資料作推廣之用。參加者領取獎品，即表示同意有關資料的使用。
17. 如參加者因違規或非法行為導致本公司或第三方損失，有關參加者須負上一切法律責任。
18. 如此條款及細則的中、英文版有所差異，一概以英文版為準。
19. 推廣生意的競賽牌照號碼：61766-8

「我最喜愛商戶」投票活動之條款及細則：

1. 只接受 My FESTIVAL 會員參與投票。
2. 投票期由 2026 年 9 月 1 日至 2026 年 11 月 1 日（「投票期」）。
3. 每位 My FESTIVAL 會員只可於投票期間經又一城手機應用程式參與投票一次，同時投選「我最喜愛零售商戶」及「我最喜愛餐飲商戶」各一間。
4. 每位 My FESTIVAL 會員於成功完成投票後一個工作天內獲贈**10**積分。
5. 頭**100**名會員投選出第一名「我最喜愛商戶」可額外獲得**HK\$50**電子禮券乙張。
6. **HK\$50**電子禮券之有效期為至**2026**年**12**月**31**日。
7. 投票受「又一城 My FESTIVAL 會員獎賞計劃」之條款及細則限制。